



JOB DESCRIPTION

JOB TITLE: Junior Bather

JOB TYPE:

JOB CLASSIFICATION: Level 1

LOCATION:

SUPERVISOR/MANAGER:

MAIN DUTIES/RESPONSIBILITIES:

- Greeting and welcoming customers
- Answering phone calls and scheduling customers' appointments
- Preparing a dog entirely by yourself, including, bath, blow-dry, fluff drying, nails
- Complete a double coated groom out minus the tidy
- Maintain a clean and safe workspace, and abide by workplace health and safety policies and procedures (checklist on front desk)

SKILLS & EXPERIENCE

Qualifications:

Not required but recommended:

- Certificate III in Pet Grooming
- Qualifications within a private dog grooming school

Experience:

No experience within the industry required.

Skills:

- Excellent verbal and written communication
- Customer service
- Patience
- Basic knowledge of Canine Health and Anatomy
- Organized and able to meet deadlines
- Communication and motivation
- Scheduling (either computer or book)

PERFORMANCE GOALS:

- Ensure salon is always clean and presentable
- Punctual
- Improve the customer experience