



JOB DESCRIPTION

JOB TITLE: Senior Bather/ Junior Stylist

JOB TYPE: Full time / Part time / Casual

JOB CLASSIFICATION: Level 2

LOCATION:

SUPERVISOR/MANAGER:

MAIN DUTIES/RESPONSIBILITIES:

- Greeting and welcoming customers
- Answering phone calls and scheduling customers in
- Ability to handle all dogs, including puppies, adults, seniors, disabled, aggressive and anxious dogs during check in/out and preparation time
- Assisting the less experienced bathers with challenging dogs etc.
- Preparing a dog entirely by yourself, bath, blow-dry, fluff drying, nails, basic intricates and pre clip
- Basic clipping, such as all offs or short trims
- Complete a double coated groom out and tidy by yourself
- Delegate between the Junior Bathers what dog they should be doing next, what shampoo etc.
- Maintain a clean and safe workspace, and abide by workplace health and safety policies and procedures

SKILLS & EXPERIENCE

Qualifications:

Not required but recommended:

- Certificate III in Pet Grooming
- Qualifications within a private dog grooming school

Experience:

A minimum of 1 years' experience in a grooming salon.

Skills:

- Excellent verbal and written communication
- Customer service
- Patience
- Basic knowledge of Canine Health and Anatomy
- Organized and able to meet deadlines
- Communication and motivation
- Mentoring
- Scheduling (either computer or book)

PERFORMANCE GOALS:

- Complete administration tasks on time
- Ensure salon is always clean and presentable
- Punctual
- Improve the customer experience